

## Disability access statement for The Keppleway Centre

We look forward to welcoming you to The Keppleway Centre and hope that this document will help answer any questions or concerns that you may have before arriving.

### Parking

On-site parking is available to the front of the Centre. The car park is free to park and has 2 disability parking spaces.

### Access

Level access is available from all Centre entrances. There is a lift between the ground and first floor.

### Facilities

Accessible toilets are available on the ground and first floors. Changing facilities are provided in both toilets on the ground and first floor.

### Communication

We are committed to serving people with disabilities and providing accessible systems. All signs within the Centre have raised lettering with the sign repeated in braille. Assistance dogs are welcome within the Centre by prior arrangement.

### Mobility Scooters

Class 3 mobility scooters are not permitted within the Centre and must be parked outside in the designated areas.

All normal parking restrictions apply to mobility scooters. Your vehicle should not be left on a footpath or pedestrian area on its own. It may get in the way of other pedestrians, including wheelchair users and people with prams or pushchairs.

In line with health and safety guidance, there are no charging facilities available for mobility scooters at the Centre.

### Summary

We are dedicated to meeting all of your accessibility needs. Should you have any specific questions or concerns about the accessibility of this site or need assistance, please direct them to [stay@keppleway.org.uk](mailto:stay@keppleway.org.uk), or alternatively call 01229 716936.